



ASSEMBLY AND OPERATING INSTRUCTIONS

The provided Maintenance Kit includes: (i) a long neck Hex key, (ii) 3 extra set screws, (iii) one heavy duty belt, (iv) 8" level, (v) wrench, (vi) one fuse.

Step (1): Remove the fountain basin and top assembly from their cases.

Step (2): Locate the small bag of set screws. With the supplied hex key, insert the set screws into each hole in the tier collars.

Step (3): Place the fountain basin on a sturdy, level surface. To level the base, place the supplied level on the rim of the basin at various locations, adjusting the feet on the base as needed.



Step (4): Place the center cylinder on the 4 prongs in the center of the basin.



Step (5): Align each tier collar over corresponding placement grooves on the cylinder, starting with the largest tier. Next, tighten the set screws in the tiers so that they rest in the placement grooves. Place the top tier over the cylinder allowing it to rest on the tier below. Next place the crown on the top of the cylinder. Finally, raise the top tier until it butts up against the bottom of the crown and tighten the set screws.



Step (6): Place the auger inside the cylinder with the notch at the bottom. Rotate the auger by hand until notch rests on the top of the motor shaft.



Step (7): IMPORTANT! Preheat the fountain by turning the temperature dial to the highest setting and turning the control switch to "PREHEAT". **Allow fountain to preheat for at least 15 minutes.**

***Important Note: Tower cylinder, tiers and auger must be at room temperature for the fountain to function properly! If components are cold, warm under hot water and dry thoroughly.**

Step (8): Once the fountain is assembled, add Sephra Premium Fondue Chocolate by following the instructions provided on the bag. Allow chocolate to temper in the basin for 15 minutes, stirring occasionally before turning on motor.

***Important Note: Do not overfill the fountain. The basin holds approximately 20 pounds of chocolate.**

Step (9): After chocolate has heated for 15 minutes, turn the control switch to "ON" and watch the chocolate flow over the fountain tiers!

WARNING!

Do not cover the vent holes on the basin. Doing so may cause the fountain to overheat and will void the product warranty.

DISASSEMBLY AND CLEANING INSTRUCTIONS

Step (1): Turn fountain control switch to "OFF".

Step (2): Remove the auger from inside the center cylinder. (Be careful! The fountain components may be hot and slippery!)

Step (3): Using a rubber spatula, scrape chocolate off of the crown, cylinder and tiers. A large sponge may be used to remove additional chocolate.

Step (4): Remove the tiers by loosening the set screws with the Hex key.

Step (5): Remove the remaining chocolate from the basin and discard.

Step (6): Cleaning the top assembly may either be done by placing the crown, tiers, cylinder, and auger in a dishwasher, or by washing them in hot soapy water. (**WARNING!** Never immerse the fountain basin in water. Doing so may cause damage to electrical components and void the product warranty.)

Step (7): Once the fountain components have been cleaned, place them back into the cases until next use.



TROUBLESHOOTING:

Fountain makes a knocking noise:

-Fountain will typically knock for about 60 seconds as the auger begins to carry the chocolate through the cylinder. If knocking continues:

-Sephra Premium Fondue Chocolate was not used and the chocolate is too thick. Other couverture chocolate requires the addition of vegetable oil to maintain the proper viscosity for use in the chocolate fountain.

-Fountain tower components may be too cold for the chocolate, causing the chocolate to harden as it is carried up the cylinder. If this occurs, turn the fountain off and continue to preheat for a longer period of time. You may also use some type of heating device (such as a heat gun or blow dryer) to warm the cylinder and the tiers of the fountain.

Fountain will not heat:

-Make sure the fountain is plugged into a working outlet, turned on and that the temperature dial is turned up. If fountain still does not heat, call Customer Service at (858) 675-3088 for assistance.

Fountain will not turn on:

-Make sure fountain is plugged into a working outlet and switch is turned on. If you continue to experience problems call Customer Service at (858) 675-3088.

Gaps exist in the curtains of chocolate:

-Check the level of the basin.

-There is not enough chocolate in the fountain. Simply melt additional chocolate and add to the basin

-The chocolate may be too thick. Make sure the chocolate is melted completely and is warm. Vegetable oil may need to be added if Sephra Premium Fondue Chocolate is not being used.

-Turn the fountain off. Let the chocolate settle into the basin and then turn the fountain back on.